

The Map is Not Which Territory?:

Speculating on the Geo-Spatial Diffusion of Ideas In the Arab Spring of 2011

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Abstract

The process by which social movements move through time and space can be understood as a process of innovation diffusion. A Spatial Web Automatic Reasoning and Mapping System (SWARMS) is described and illustrated with web-based searches of keywords relevant to Arab Spring. Using map algebra, and with the potential for using computational linguistics, the intent is to demonstrate the feasibility of both the theoretical model of diffusion, as well as the relevance of the geospatial dimension in understanding another dimension of diffusion—the meaning space of ideas as they spread through new media. Such methodology holds substantial promise for understanding the communicative dynamics of social movements and social influence.

Keywords: diffusion of innovations, social movements, world wide web, geospatial mapping, Arab Spring

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If the traditional notion of space is three-dimensional, with time as a fourth dimension, then meaning-space presumably exists within this matrix of dimensions. Theories such as diffusion of innovations represent a particular type of dimension in this meaning-space, a dimension of adoption of, or influence by, a given idea, often in the form of a social movement. The spread of an idea, such as the possibility of a more democratic life in a traditionally autocratic region or regime, can be understood as a vector over time, space, and meaning. Technologies are now available that are providing tools for visualizing such diffusion, and new methodologies and theories are needed to begin integrating our ideas with our investigative innovations. Some of the prospects of this integration are explored methodologically, with emphasis on the geo-spatial mapping of idea diffusion in web-based semantic contents, and conceptually, through an integration of diffusion of innovations theory. These ideas are illustrated in a case study of the geolocation of semantic concept diffusion in the Middle East during the “Arab Spring” of 2011.

Social Movements as Diffusion of Innovations

“Social movements are variously defined, often hard to categorize, and —as a result of their ‘unconstitutional’ qualities—resistant to rigid theorizing” (Downing, 2008, p. 43). Social movements are “networks of informal relationships between a multiplicity of individuals and organizations, who share a distinctive collective identity, and mobilize resources on conflictual issues” (Diani, 2000, p. 387; see also Snow, Soule, & Kriesi, 2004). Such mobilization may, but does not necessarily, take the form of protest events, and such protest events do not necessarily consist exclusively of members of a social movement. Protests are symbolic efforts to gain attention or change by engaging in deviant, disruptive, or highly noticeable activity. Movements involve planning and organizing, whereas protests may range from planned and organized to unplanned and disorganized. Both social movements and protests have as a core objective the

pursuit of change in some aspect of the status quo, but social movements typically work within or at the boundaries of conventional mechanisms of change, whereas protests often engage means considered outside the conventional boundaries of legitimate political or societal change.

Numerous theories have been proposed to understand the origins and developmental patterns and processes involved in protests and social movements (e.g., Downing, 2008; Jensen, 2006; Meyer, 2004; Mitchell, 2004; Oliver & Myers, 2003; Soule, 2004). Relatively early on it was recognized that among other things, the changes social movements sought could be considered forms of diffusion (Marquette, 1981; Strodhoff, Hawkins, & Schoenfeld, 1985). A *diffusion* “is a special type of communication in which the messages are about a new idea” (Rogers, 2003, p. 6). The diffusion process, therefore, involves communicating an idea or social practices “through certain channels over time among the members of a social system” (Rogers, 2003, p. 5). An *innovation* is “an idea, practice, or object that is perceived as new by an individual or other unit of adoption” (Rogers, 2003, p. 12). One way of thinking about diffusion is that it “is the process whereby past events make future events more likely (Oliver & Myers, 2003, P. 174).

There are distinguishable models (Meade & Islam, 2006), paradigms (Earl, 2010; Greenhalgh et al., 2005), and theoretical limitations (Lundblad, 2003) of diffusion of innovations (DI) research, although its core concepts are relatively similar across disciplines and applications. In its original formulation, the theory relied in large part on information theory frameworks for conceptualizing communication as a process of convergence (Rogers & Kincaid, 1981). Information theory is the foundation for all contemporary technologies of communication, as well as much of contemporary communication theory (Harrison, Todd, & Lawton, 2008). *Information* is any variation in matter or energy that influences uncertainty in a context of

alternative options or choices (Rogers & Kincaid, 1981), whereas *convergence* is the degree to which communicators achieve similarity in meaning.

“A communication network consists of interconnected individuals who are linked by patterned flows of information” (Rogers & Kincaid, 1981, p. 75). A broad array of developments have identified network roles (e.g., liaison, gate-keeper, etc.), actor-level constructs (e.g., degree, range or diversity, centrality, etc.), and network-level constructs (e.g., multiplexity, strength, stability, etc.) that define relationships, groups, and institutions (Monge & Contractor, 2001; Watts, 2004). It is beyond the scope of this essay to synopsise network analysis, but a few insights into its relevance to social protest movements are in order.

Social networks are influenced, mapped, and enabled by both geospatial factors (e.g., proximity, mobility patterns, etc.; McAdam, 2003) and media connectivity factors (Walther & Bazarova, 2008). Several illustrative principles of networks suggest the potential for this framework to illumine the dynamics of social movements. First, certain *power laws* predict system behavior at macro levels (e.g., Li, 1992). For example, research confirms that despite (and perhaps in part because of) media connectivity, people’s actual geospatial patterns of movement and communication across the course of a typical day are highly predictable *en masse* (Shaw & Yu, 2009; Song, Qu, Blumm, & Barabási, 2010; Yin, Shaw, & Yu, 2011). Second, the *small world hypothesis* speculates that despite over six billion people on the planet, most people are only a few links apart from one another (Dodds, Muhamad, & Watts, 2003).

Third, the *strength of weak ties hypothesis* (Granovetter, 1973) speculates that weak ties are generally more influential to social and relationship outcomes than strong ties. Fourth, various studies of complex systems indicate *threshold and cascade* effects that may reflect the nature of system changes resulting from relatively small interim changes. So, for example,

diffusions of ideas appear to be regulated by threshold effects in which people adopt new ideas or join emerging groups only when a certain percentage of their peers or the population have joined. These incremental steps can occur in logarithmic forms that appear dramatic (or catastrophic) at the macro level (Gupta, 2001). Some research indicates “global cascades can only occur when the influence network exhibits a ‘critical mass’ of early adopters, ... who adopt after they are exposed to a single adopting neighbor” or peer (Watts & Dodds, 2007). Such changes are often masked because peers often engage in *preference falsification*, in which they misrepresent their views due to perceived social pressure, until a sufficient threshold of peers has adopted the actual preferred position (Kuran, 1989, 1995). Thus, the relative anonymity and mass access to new media may significantly alter the need of a population to engage in preference falsification, and the extent to which preference falsification can be interpreted by any given individual seeking to gauge the views of peers in a social milieu.

The implication of these five patterns (power laws, small world, weak ties, threshold effects, preference falsification) is that ideas have the potential to spread extensively from relatively isolated beginnings in people’s relatively predictable patterns of social life. In contrast to much rhetorical or historical analyses, network theory directs attention to factors that often appear small in isolation, but have large systemic effects (e.g., Taleb & Blyth, 2011).

Communication processes are central to both perspectives, but in the network perspective, the power of communication is in its distributed systemic force. Research on a particular type of diffusion has illustrated the value of network perspectives—the spread of terrorist ideology and activity (Chen et al., 2008; Kennedy & Weimann, 2011; Stohl & Stohl, 2007).

New media hold manifold ramifications for altering the public sphere of discourse (e.g., Kozinets, Valck, Wojnicki, & Wilner, 2010; Rohlinger & Brown, 2009). Original propositions

about physical proximity that populated early versions of diffusion theory seem almost quaint in today's new media environment, and yet, geography still plays a central role in such human activities (Crandall et al., 2010; Erickson, 2010; Jones et al., 2008; Tillema, Dijst & Schwanen, 2010; Yin et al., 2011). Furthermore, some of the original propositions of DI theory, such as the moderating role of homophily (i.e., similarity), may take on new importance in a realm in which media exposure and relationship formation can be highly selective in the context of a large field of availables (e.g., Flache & Macy, 2011; Watts, Dodds & Newman, 2002; Young, 2009).

New media not only facilitate diffusion processes, they are themselves a form of diffusion and may present a new repertoire of social movement tactics (Taylor & Van Dyke, 2004; Van Laer & Aelst, 2010). This is important in developing countries in which new media adoption is still limited, such as in much of the Middle East and North Africa (Etling, Kelly, Faris, & Palfrey, 2010). Indeed, new media have been credited with playing a significant role in amplifying social and political movements in the Arab world (Howard & Hussain, 2011; Hwang, Schmierbach, Paek, Zuniga, & Shah, 2006; Murphy, 2006). Various models have been proposed to account for individual and contextual factors in the adoption of new media. Research indicates that factors that parallel some of DI theory's key components, such as *relative advantage* (i.e., usefulness), *complexity* (i.e., perceived ease of use), and *trialability* (i.e., usage), significantly affect new media diffusion and adoption (e.g., Compeau, Meister, & Higgins, 2007; Wu & Lederer, 2009). Other models have proposed conditions under which such media will be competently used (e.g., Stephens, 2007). Uses and gratifications theory finds a complementary nexus with DI theory when the relative value of a diffusion is understood in the frame of the affordances, functions, uses, or gratifications that new media fulfill. For example, social movement organization websites reveal six basic functions served by such media, and implicitly,

by their hosting collective providers and participants: providing information, action and mobilization, fundraising and resources, lateral linkages, interaction and dialog, and creative expression (Stein, 2009; see also van den Hooff & de Jonge, 2005). Other work by Postmes & Brunsting (2002) examines the typological functions of social movement activity, both online and offline, according to the dimensions of *function* (i.e., persuasive/lobbying—versus—confrontational/ blockading), and *agency* (i.e., individualistic/ civil disobedience—versus—collectivistic/demonstrating), which suggest four basic forms of collective action: letter writing (individualistic persuasive discourse), petitioning (collectivistic persuasion), sabotage (individualistic confrontation), and striking/rioting (collectivistic confrontation).

The term “new media” can also be understood as a contemporary designation of a broader class of media referred to as information and communication technologies (ICTs) (Stephens, 2007, p. 488). The primary means through which information and communication technologies (ICT) and new media will affect diffusion of ideas and social movements at the macro-level is the ability of such media to amplify the velocity (i.e., time) and reach (i.e., geography) of ideas (i.e., meaning) in and across human networks (Carty, 2010; Diani, 2000). Social movements are also likely to depend at the micro-level on the ICT competence of the people involved or recruited to the cause (Van Laer, 2010). Various theories and models have suggested that different affordances of ICT (e.g., Stephens, 2011) are moderated by the competence of the person employing those media (e.g., Spitzberg, 2006).

One of the affordances that new media offer is the facilitation of relational and collective activity. Geo-coding and GPS tracking, social media, text messaging, and mobile access to web information allow people to communicate and coordinate their activities geospatially, and to a significant degree, to accomplish these functions in real time. This affordance is also a boon to

scholars, as it permits entirely new forms of research methodology for the mapping of human communication activity (Shaw et al., 2009).

Geo-Spatial Mapping of Communication

The discipline of geography is making major inroads in mapping the ecology of human communication. At least since Hägerstrand's (1966) study of geospatial diffusion of information and his (1970) articulation of geography's role in studying the *space-time paths* of individuals (see also Blaut, 1977; Brown, 1969; Gale, 1972), the discipline of geography has pursued the scientific study of human activity patterns in time and space. This scholarly pursuit naturally led to what is now posited as a "communication geography" (Adams, 2010), in which the role of media and meaning are understood in relation to *places* (local situation) and *spaces* (movement and mobility across places). The influence of place and space on communication activities, and the meanings that people place on place, are now part of the geographic canon (e.g., Jones et al., 2008).

Geographers are seeking to understand space not just in the familiar three dimensions of physical movement, but in the dimensions of time and meaning as well (Adams, 2010). The power of analyzing large-scale data sets based on people's use of landline and mobile phones provides extensive opportunity to model their types of communicative contacts *in the context* of their geo-spatial activities and movements (e.g., Shaw et al., 2009; Yin et al., 2011). One of the ways in which the communication of meaning and ideas can be studied is through the mapping of semantic constructs in time and space. One approach to pursuing this mapping involves the study of the geospatial diffusion of semantic ontologies on the world wide web (hereafter, the "web") and internet.

Geo-Spatial Mapping of Semantic Meaning-Space

The web permits the expression of personal belief, attitude and value with the potential for widespread audience exposure. Its relative affordability, adaptability, and anonymity make it widely available to those with some access to the internet and relative regulatory freedom of speech. Through the expression and consumption of web-based content, ideas may diffuse through this communication process. Ideas may then provide some opportunity to identify group memberships based upon those who adhere to such ideas, and an opportunity to study how such group membership evolves over time. Statistical models and semantic ontologies can now efficiently crawl through the web and extract information on how certain ideas are expressed, and network linkage and traffic patterns can be studied to better understand how the group affiliations to such ideas diffuse and develop. Furthermore, to the extent that such messages can be geo-coded (i.e., located by latitude and longitude), such diffusion can be situated and mapped across time and space. In essence, the potential now exists that the diffusion of ideas associated with social movements (i.e., meaning space) can be efficiently and contemporaneously mapped across the dimensions of time and physical space.

Social movements emerge and are maintained through communication processes that help define group membership. Such identification processes are essential not only to facilitate the cohesion of the group, but to facilitate group motivation rhetorically by defining “other” groups, such as the “enemy” (Gupta, 2001, 2008). It seems reasonable to assume that a system of shared reference is one important signal of group identity, and shared references may have both positive and negative poles, or valences (Hunt & Benford, 2004; Passy, 2003). That is, a group is to a significant degree defined by the existence of a collective system of shared references to persons, texts, events, or groups, which have a strong positive or negative affect for the in-group, as well as parallel semantic constructions for demonized out-groups.

Identification of such valences, and thus, group affiliations, requires an analysis of verbal content. Each word and phrase in a document (e.g., a web page) possesses a vector that represents other words and phrases with which it co-occurs (Dagan, Lee, & Pereira, 1999). The most salient co-occurring words are modifiers that occur at statistically significant rates (Lee, 1997, 1999; Lin, 1998a, 1998b). When strongly negative vocabulary co-occurs with some referring expression E at a significant rate, it is evidence that E has a strong negative affect (Li & Wu, 2010). The basis for assuming such expression as a marker of group membership is strengthened to the extent that network-based evidence (e.g., linkage analysis) reveals that E co-occurs more with similar group-identified members than with out-group members (Mullen, Migdal, & Hewstone, 2001; Ohsawa, Soma, & Matsuo, 2002). The result of developing a semantic list of terms and phrases through thesaurus-building (Grefenstette, 1994) that operationalize a communicative construct such as group membership is referred to as a *semantic ontology*. Semantic ontologies, in the context of social movements, are expected to reflect *aligning* statements or identifiers (Mische, 2003), or framing discourses (Snow, 2004), suggestive of homophilous relations among communicators. Initial confirmations can then be bootstrapped in the refining of a given semantic ontology by both demonstrating correct identification of group affiliations, as well as expanding and correcting the ontology as the language of group membership itself evolves (Zhitomirsky-Geffet & Dagan, 2009). For example, although the phrase “Jasmine Revolution” originally was coined to refer to the 1987 Tunisian transition of power, it was popularly recycled in early 2011 when uprisings again began in Tunisia. When unrest began springing up in the spring of 2011 in other Arab countries, the term was broadened to the new metaphor of the Arab Spring (الثورات العربية; literally *the Arabic Rebellions or the Arab Revolutions*,” Wikipedia, http://en.wikipedia.org/wiki/Arab_Spring).

Thus, semantic ontologies may need to be adapted to the ways in which language adapts to, and in, social movements.

Semantic ontologies have been powerfully applied to understanding various forms of complex ordinary written language usage, such as complaint processes (Galitsky, de la Rosa, & Kovalerchuk, 2011), negotiation strategies (e.g., Rahwan, Sonenberg, Jennings, & McBurney, 2007), and terrorist ideology (Qin, Zhou, Reid, Lai, & Chen, 2007). The feasibility of using such techniques for understanding the structure and development of social movements has begun. For example, Zimbra, Abbasi and Chen (2010) outline a cyber-archaeology of social movement research that proceeds along four steps: (a) identification of virtual communities and cyber-artifacts; (b) cyber-artifact collection; (c) cyber-artifact classification; and (d) network analysis and visualization. They identify several stylistic (e.g., number of words, count of letters, vocabulary richness, grammatical word functions, etc.), structural (e.g., greeting type, URL presence, number of paragraphs, html tags, etc.), and topical (e.g., bag-of-words ontologies) variables that can be mined from existing ICT devices and domains. Other metrics of semantic relevance can also be calculated (e.g., Cormann, Kuhn, McPhee, & Dooley, 2002). Observing the diffusion of such information, semantic forms, tactics and protest aphorisms can provide significant insight into the nature of social movements (Earl, 2010). Over time, the relative value-added of the information provided by such data-mining methods can be assessed, and techniques and procedures refined for future applications (Meeks & Dasgupta, 2004).

The Geography of the 2011 Arab Spring

As an initial foray into demonstrating the potential for geospatial mapping the diffusion of semantic content, a case example of the Arab Spring is presented. In order to contextualize this example, a brief overview of the Arab Spring is in order. In mid-December of 2010, in the

Tunisian city of Sidi Bouzid, a street vendor named Mohammed Bouazizi set himself on fire in protest of what he claimed was police corruption and confiscation of his goods. He died in January as a result of his immolation. Protests escalated in Tunisia, and soon after, some level of civil unrest and protest emerged in Algeria, Jordan, Mauritania, Sudan, Oman, Saudi Arabia, Egypt, Morocco, Yemen, Iraq, Bahrain, Libya, Lebanon, Syria, Kuwait, and the borders of Israel (Blight & Pulham, 2011; http://en.wikipedia.org/wiki/Arab_Spring). As of July 2011, *The Economist* estimated that almost 2,500 people had died in the protests. The co-occurrence of so much unrest, in what had been relatively stable and often autocratically and coercively maintained states, in so short an amount of time, led to a widely adopted characterization of an “Arab Spring,” which collectively was considered a reflection of pro-democratic ideologies being spread by an upwelling of perceived deprivation, lack of reform, and lack of basic freedoms and economic security among the non-elite masses.

The Middle East represents approximately three percent of the world’s internet usage (<http://www.internetworldstats.com/stats5.htm>). Yet, many commentators predicted significant political shifts in the Arab region due to ICTs (e.g., Etling et al., 2010; Murphy, 2006), and others have since suggested that new media made a decisive difference in enabling the genesis and flowering of the Arab Spring (Bartholet, 2011). As Howard and Hussain (2011) opined:

Seeing what has unfolded so far in the Middle East and North Africa, we can say more than simply that the Internet has changed the way in which political actors communicate with one another. Since the beginning of 2011, social protests in the Arab world have cascaded from country to country, largely because digital media have allowed communities to unite around shared grievances and nurture transportable strategies for mobilizing against dictators. (p. 48)

Other commentators have cautioned against attribution of the Arab Spring to media 2.0 (Anderson, 2011; Northedge, 2011), and cautioned that the internet can facilitate revolution, but also distract, distort, repress and thereby counteract such social change (Morozov, 2011).

Given that the Arab Spring is still in process in several locations in Northern Africa and the Middle East, there may be insufficient opportunity, even in hindsight, to comprehend the dynamics involved in each particular set of protests and movements (El-Mahdi, 2009). Those familiar with this region of the world generally conclude that each country and each social movement within those countries has its own local circumstances, religious fractures, economic constraints, and political aims, which makes generalizations about the role of new media very tentative, and perhaps necessarily invalid (e.g., Cottle, 2011). Add to this the dynamic cascading effects of seemingly minor events or actions (Taleb & Blyth, 2011), and it seems a daunting task to seek general explanations for the Arab Spring. Still, although “the immediate catalysts for these protests differ,.... their overall intent is the same. The protests mean to signal sharp dissatisfaction with the depth and pace of change” (*The Economist*, 2011, p. 48).

A Case Study of Arab Spring

Methodology

The methodology described here is a new set of techniques for web search and web content analysis, which will be referred to as the Spatial Web Automatic Reasoning and Mapping System (SWARMS). To date, most approaches to mapping idea content on the web have focused more on cyberspace than on realspace: the actual physical location of such information is typically viewed as inaccessible, irrelevant or as relatively unimportant (e.g., Chen et al., 2008). Those approaches that do utilize geolocation tend to have relatively narrow constraints. For example, Google Trends analyzes input keywords rather than web content—

thereby reflecting people's curiosity about ideas, but not necessarily the nature of the ideas stimulating, informing, or resulting from those queries (Guo, Zhang & Zhai, 2010). Numerous online data-mining methodologies examine various data sources, including linkage analysis (e.g., Chen et al., 2008), emails (e.g., Matsumura & Sasaki, 2007), blogs (e.g., Chau & Xu, 2007), Twitter tags (e.g., Etling et al., 2010), and websites (e.g., Elmer, 2006). The SWARMS method seeks to connect verbal contents of webpages to geolocated time and space coordinates.

SWARMS begins with software-based web-crawlers or web robots, which systematically seek certain search parameters in publicly available databases or sources. Web crawlers are dynamic programs that collect and duplicate information targeted in their search parameters inputs. The web crawler can switch websites based on the hyperlinks, typically in the HyperText Markup Language (HTML). The crawler will return webpage information ranked by the keyword search parameters. In returning information about any given website, the crawler can access the website's Internet Protocol (IP) address, which is associated with a domain name. Geolocation can be extracted from IP addresses by accessing the registration information of the person or entity "at" that IP address. This registration information includes a physical address of the registrant (i.e., not the host server, but the IP registrant for that site). This address information is then processed by a WHOIS database server, which extracts the latitude and longitude of the address, information maintained by Regional Internet Registries (RIR), such as the American Registry for Internet Number (ARIN) or Asia-Pacific Network Information Centre (APNIC). The search terms directing the web crawlers therefore return relevant URLs ranked by the main search engine being used (e.g. Yahoo, Google, Bing, etc.), and their associated density of registrant latitude and longitudes, and these data are compiled in an Excel file, representing up to the top 1000 hits. This data set is then uploaded into a Geographic Information Systems (GIS)

software such as ESRI ArcGIS, and converted to visualization maps. What is translated onto the map is a set of point data representing the density of the occurrence of the search words or phrases on a standard digital geographic image map. Preliminary analyses by our research team suggests that approximately 10 to 12 percent of address locations are unmatchable or in error.

There are several types of information landscapes that can be analyzed once the data are converted to map coordinates. For example, to date our research team has examined the utility of the following constructs. First, it is possible to control for population density by subtracting the population size of the geospatial areas on the map from the point density of the URLs (i.e., *population standardization*). Second, it is possible to control for semantic usage frequency by subtracting a frequency-based set of the 300 most common words in English language usage, thereby providing a measure of search terms occurring on a website more than would be expected by chance word occurrence (*semantic standardization*). Third, it is possible to assess the difference between the point-density of any two maps, which permits a comparison of search terms (i.e., *semantic delta map*) or times of search (i.e., *chronological delta map*). Furthermore, to assist interpretation, the kernel density (i.e., the granularity of data) and radius threshold (i.e., number of standard map units included in the image—e.g., zip code level vs. county level vs. state level vs. country level, etc.) of maps can be adjusted. Such differences follow standard geographic raster-based map algebra:

$$\text{Differential Value} = (\text{Keyword-A} / \text{Maximum-Kernel-Value-of-Keyword-A}) - (\text{Keyword-B} / \text{Maximum-Kernel-Value-of-Keyword-B})$$

In each search translation into map form, the kernel densities can be represented by varying color ramps indicating which areas of the map display higher relative to lower densities. In the delta maps, the colors can represent the relative direction of change from one map to the next. The

result of these mapping procedures, certain search terms and formations may be said to represent *spatial fingerprints* of the concept under study. Some spatial fingerprints of the Arab Spring are presented as illustrations of this method.

Some key dates in the Arab Spring can serve as reference points. On December 19, 2010, the street vendor set himself on fire in Tunisia. By January 16, 2011, the Tunisian president had fled to Saudi Arabia. As of January 29, Egyptian President Hosni Mubarak had just appointed his intelligence chief as the first ever Vice President in order to establish an orderly plan of succession. A pledge to step down at the next election was not offered until February 1. By the 11th, Mubarak agreed to stand down and hand power over to the military.

Figure 1 illustrates a screen shot of the results of a search for the keywords “Arab Spring” in Arabic (using Google translate, search not case sensitive), using GIS software to convert web pages into geolocations within the Middle East region. Some areas reveal obvious hotspots of web content regarding the Arab Spring, including the geopolitical nexus among Jerusalem (Israel), Amman (Jordan), Damascus (Syria), and Beirut (Lebanon), as well as Riyadh (Saudi Arabia) and Abu Dhabi (United Arab Emirates). The keywords, however, also show up to some degree in some areas that are less expected, such as Baku (Azerbaijan).

Figure 2 shows a search of the same keyword, “Arab Spring,” in Arabic a little more than a week later. Comparison by just “looking” at the two maps reveals little obvious difference, but when map algebra is applied to subtract Figure 1 from Figure 2, the result illustrates a number of obvious differences in the diffusion of ideas. Specifically, as displayed in Figure 3, the density of Arabic web content significantly increased in the politically volatile areas surrounding Damascus, Amman, Beirut and Jerusalem, as well as around Abu Dhabi. Over the same time period, interest seemed to significantly wane in Riyadh, Qatar, and Baku.

While it is not possible to explore potential narratives for all of these changes, a few conjectures can be derived from the popular press. For example, in Jerusalem civil protests regarding economic issues may have been linked to the Arab Spring as having a common dissatisfaction with political progress on economic issues. Syria found itself embroiled not only in a coercive crackdown on its escalating public protests for reform, but also a subject of increased international pressure for reform or regime change. Jordan is considered a more stable and moderate-progressive state than most of its Arab neighbors, but during this time they were experiencing increased new media protests for reforms (Luck, 2011). Abu Dhabi, with its large proportion of expatriates from other Arab countries and relative wealth and political stability may simply reflect a more open political curiosity and interest in its neighbors. The decreased interest in Riyadh, in contrast, may reflect a relative ephemeral concern over such issues, given that after March 11, Saudi Arabia banned public protests, but by March 18, King Abdullah announced and began instituting a variety of economic proposals, including hiring 60,000 of its citizens as security forces, and billions in salary increases, housing, and so forth. The decreased interest in Baku may reflect that on March 11, a Facebook site was developed in Azerbaijan to generate interest in regime change, with over 4,000 supporters. The government reacted in May to street protests by arresting and jailing many protesters.

When the same search procedures are applied using English instead of Arabic, a different pattern of diffusion results. As shown in the chronological delta map in Figure 4, Amman shows an increased density of interest in “Arab Spring” than its neighbors, and specific hot spots show up at the border of Iraq and Iran, east of Baghdad, and in the Donetsk area of the Ukraine. In contrast, Cairo shows *decreased* interest in the topic, along with Abu Dhabi, Mumbai and New Delhi in India, the Kayseri area in Turkey, and in Bucharest, Romania. Thus, not surprisingly,

idea diffusion processes clearly are somewhat language-specific, in that India shows interest in concepts in English but not in Arabic. Further, there may be very local events that influence diffusion processes. For example, in July there was a conference held for Women's Learning Partnership for Rights, Development and Peace, discussing as a major theme the impact and potential of the Arab Spring for women's interests in the Middle East.

Illustrating the potential influence of evolving language and time in diffusion processes, Figure 5 illustrates a chronological delta map for the English keywords "Jasmine revolution." This map shows a longer time period for diffusion to occur—over a month. A much more variegated map results, with increased interest in revolution in Istanbul, Islamabad, Mumbai, Tamil and the Aurangabad areas of India, Beirut, and in the Donetsk area of Ukraine. Decreased interest is shown in the Amman—Damascus—Jerusalem/Tel Aviv areas, Abu Dhabi, Ankara and Kayseri areas of Turkey, New Delhi and Sri Lanka.

A map such as this suggests the powerful effect of local contextual factors in affecting diffusion. Earl (2010) analogizes online social movements to disease diffusion: "When diseases jump sub-populations, moving from better-studied sub-populations to unstudied sub-populations, understanding the social habits and social organization of the sub-population to which the disease jumped is important" (p. 218). The kinds of density shifts revealed by these geo-spatial maps reflect more than just a lone web site or two in a given area. These kinds of shifts represent dozens to hundreds of website shifts in idea content. As the computational linguistics involved in identifying specific language representations of ideas become more refined, and the software involved in geolocating and visualizing such verbal content becomes more integrated, it should be possible to study the diffusion of ideas in time and space in ways that reveal the process in

extraordinary detail. To the extent that the key rhetorical tropes of a social movement can be uniquely identified, these diffusion of these tropes across time and now space becomes possible.

Of Messages, Meaning, Media, and Maps

Throughout history, major changes in communications technologies have ushered in significant changes in human activity. Most of these diffusion curves co-occurred with many other societal and technological changes, and thus, the extent to which the changes in ICTs ultimately changed the nature of communication itself is difficult to determine. Despite massive increases in the diffusion of new media, for example, scholarly research continues to understand the uses of these media primarily through the lenses of existing theories (Lee, Kim, & Rosen, 2009). It seems that the medium never was the message—it was at most merely one of several moderators of the ability of the content of communication to effect change and create convergence (or divergence). Technologies changed the velocity, the capacity, and the efficiency of communication, but probably had relatively little effect on what communication is, and needs to be, used for. Seven million years of primate evolution shaping the functions to which communication processes were adapted (Kock, 2009; Osgood, 1969)—such functions are unlikely to be transformed in a mere millennium of new technological affordances. That is, the fundamental nature of communication involves some rather basic adaptive functions: the reduction of uncertainty, the control of one’s environment, the coordination of collective human activity, the expression of inner thought, the selection of mates and development of attachments, and the convergence and divergence of individuals and groups (Bugental, 2000). Technologies of communication merely provide better affordances for achieving such functions.

Transformation of human systems still depends substantially on human factors. Despite revolutions and civil unrest in several countries throughout North Africa and the Middle East,

some of these revolutions are revealing ongoing developmental disturbances and evolutions. Some have been relatively bloodless, and others find that there is no communicative substitute for blood. Furthermore, no amount of technology will substitute for an unruly crowd of thousands experiencing coercive treatment from a coercive regime. Media do, however, stimulate and facilitate certain organizing processes, and vicariously diffuse the experiences of such groups, thereby potentially amplifying the diffusion of the protest's or movement's message.

Identifying the moderating roles that media play in the development of such social movements and protests has been a significant theoretical and methodological challenge (e.g., Kurzman, 2004). New media have ushered in not only important mechanisms for facilitating such movements, but have provided scholars new ways of studying and understanding the role that these media play in the evolution of protest and social and political change. As such, the media themselves provide an important reflective technology for humans to understand how humans use media. In the process, as they have throughout history (e.g., writing, printing press, telegraph, television, internet, social media), they are redefining the concept of space. As with Einstein's paradigmatic redefinition of space near the turn of the 20th century, redefining human space in the 21st century will allow new questions to be asked, and will demand new approaches to answering these questions.

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Figure 1. Regionally-Framed Yahoo search of “Arab Spring” [Arabic] on June 26, 2011 ($n = 809$ records)

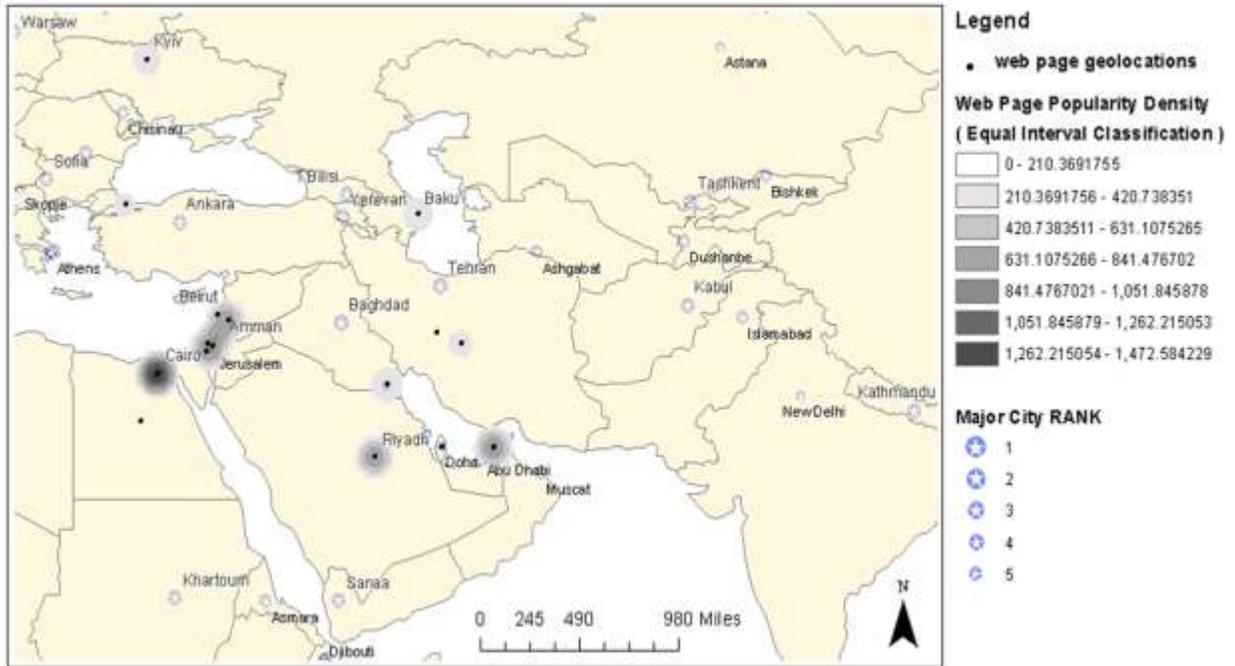


Figure 2. Regionally-framed Yahoo Search for “Arab Spring” [Arabic language] on July 3, 2011 ($n = 847$ records)

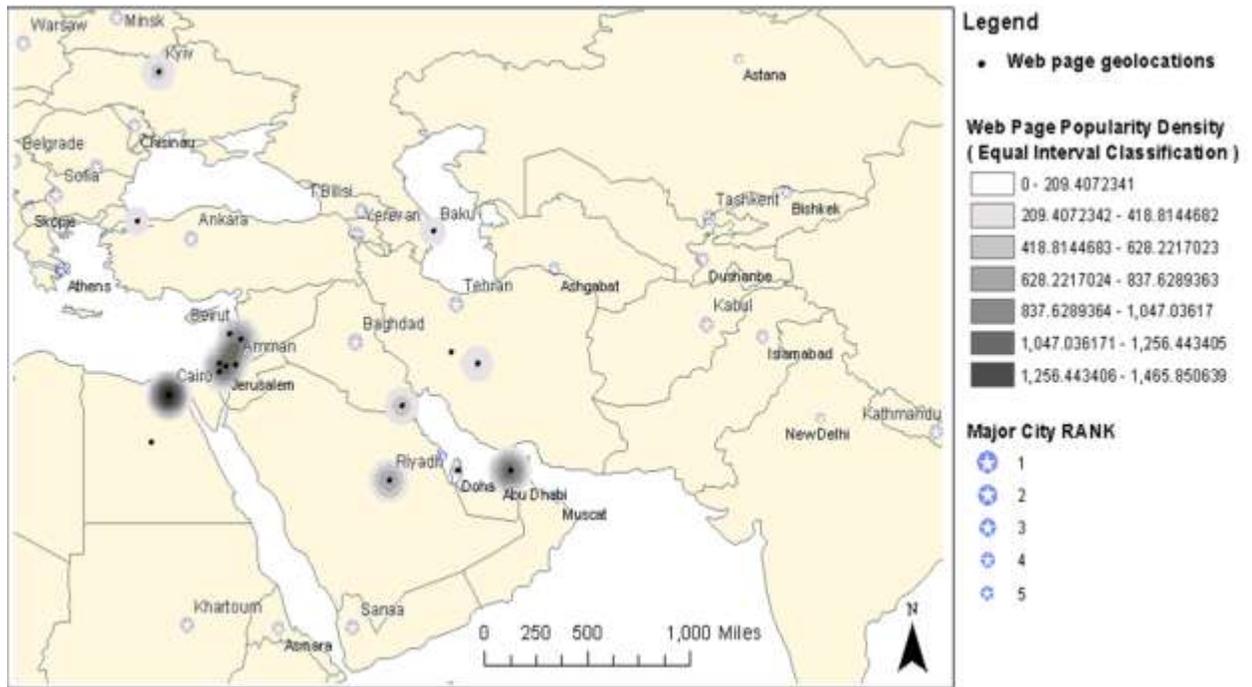
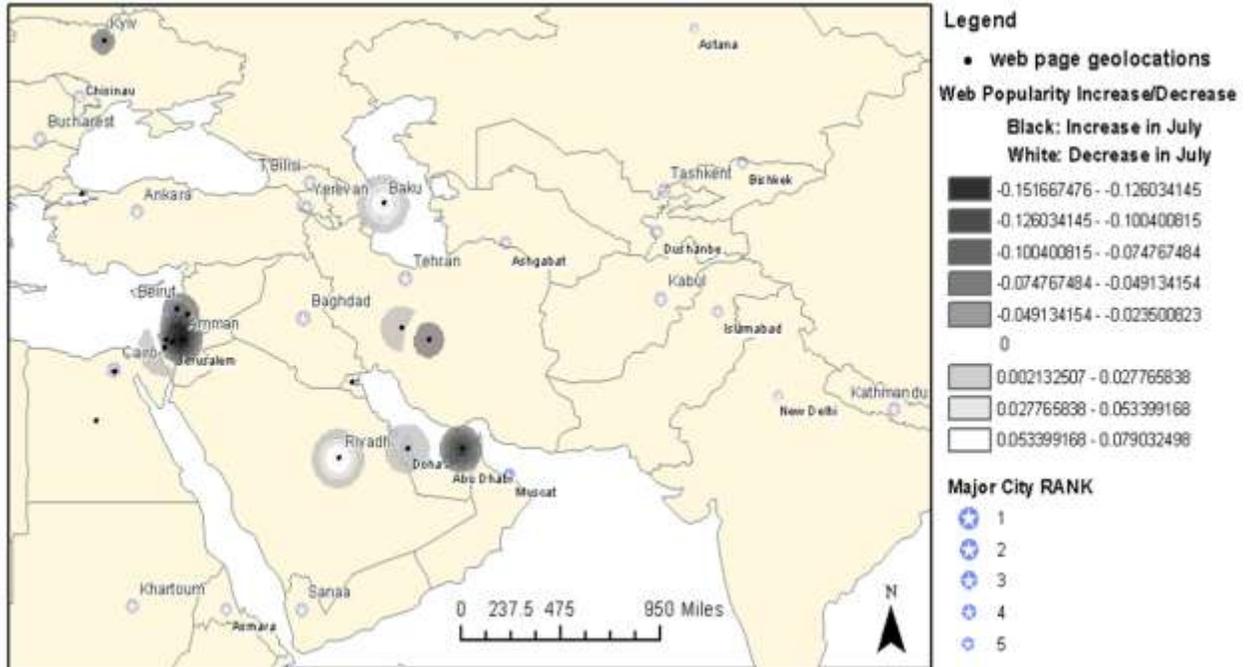


Figure 3. Regionally-Framed Yahoo Search of “Arab Spring” [Arabic]; Chronological-Delta of June 26 vs. July 3, 2011



**Figure 4. Regionally-Framed Yahoo Search for “Arab Spring” [English Language]
Chronological Delta Map for June 26 to July 3, 2011.**

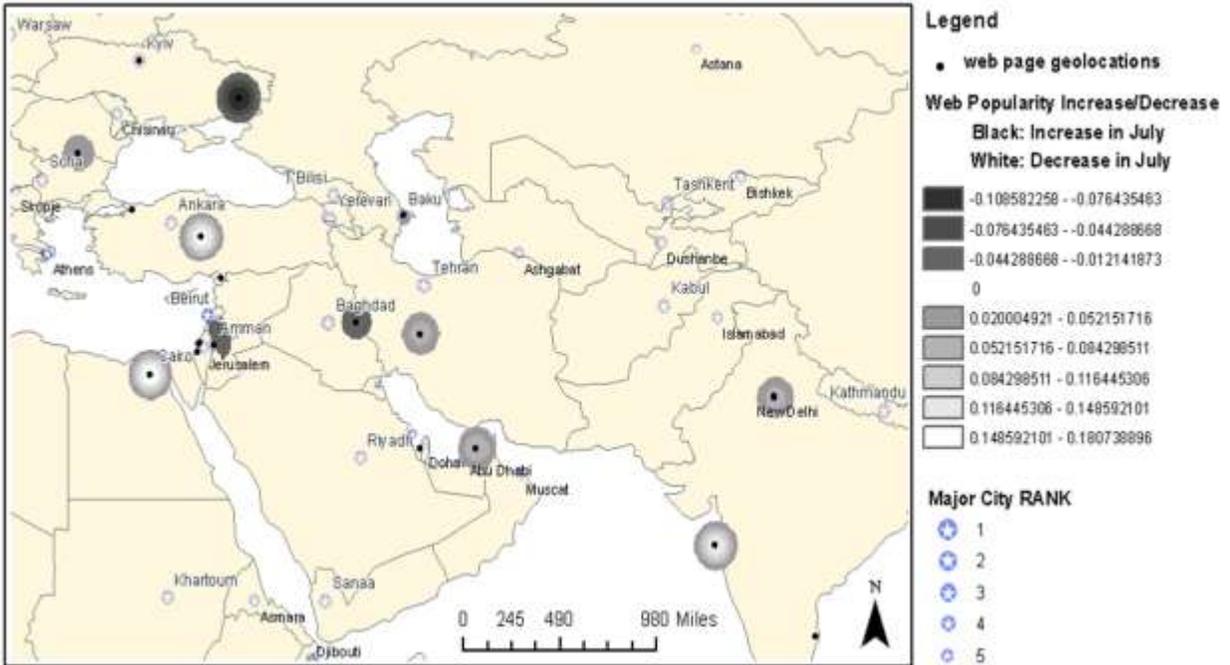


Figure 5. Regionally-Framed Yahoo Search for “Jasmine Revolution” [English]

Chronological Delta Map for February 3 to March 24, 2011

